Emergency Response Plan and Procedures

Every construction project needs an emergency response plan before work begins so that everyone is prepared in case of an emergency. Section 17 of the Construction Projects regulation (213/91) states:

17. (1) A constructor shall establish for a project written procedures to be followed in the event of an emergency and shall ensure that the procedures are followed at the project.

(2) The constructor shall review the emergency procedures with the joint health and safety committee or the health and safety representative for the project, if any.

(3) The constructor shall ensure that the emergency procedures are posted in a conspicuous place at the project.

Because the size and complexity of a project differs from site to site, the planning necessary for emergencies will also differ. An effective plan must take into consideration the items listed below.

1. Assessment/Hazard Identification
   Identify hazards and assess potential risk by answering these questions:
   • What can go wrong?
   • What are the consequences?

2. Emergency Resources
   Determine what resources are available for the hazards identified and assessed. Verify that 911 operates in area. If not, make alternate arrangements.
   Maintain on-site resources such as fire extinguishers, spills containment equipment, and first aid kits. Outside help may be so far away that on-site resources are necessary, such as fire protection or ambulance and medical resources in remote areas.

3. Communication Systems
   To relay accurate information quickly, use reliable communications equipment, develop procedures, and train personnel. A backup system is a good idea in case the emergency destroys phone lines, for example.
   The type and location of emergency communication systems must be posted on the project. Emergency phone numbers and the site address/location should be posted beside all site phones. IHSA’s Emergency Response Poster (P103) can be used to record this and other information (Figure 2-1).

4. Administration of the Plan
   The person in charge of administering and organizing the plan must ensure the following:
   • Everyone clearly understands their roles and responsibilities within the plan.
   • Adequate emergency resources are available for each stage of the project.
   • The plan is reviewed regularly and always after an emergency to correct any shortcomings.

5. Emergency Response Procedures
   Before you begin work on a jobsite, make sure you are familiar with the emergency response procedures for that site. The Emergency Procedures chart (Figure 2-2) outlines standard emergency response procedures.
   STOP and ASSESS the situation before performing any of the tasks. Stay calm to provide an example to others.
   The site supervisor should be able to provide information about:
   • Emergency warning alarms and codes
   • Emergency telephone numbers
   • Nearest hospital
   • Rescue procedures
   • Meeting or muster points
   • Names of persons capable of administering first aid
   • Location of emergency equipment such as fire extinguishers

Figure 2-1: Emergency Response Poster
Emergency Procedures

1. **STAY CALM**
   DO NOT PANIC. Your behaviour can influence others so staying calm will help the emergency response.

2. **TAKE COMMAND**
   Call—or delegate someone to call—emergency services (911) immediately and explain the situation. Assign someone to meet and direct the ambulance to the location.

3. **ASSESS THE SITUATION**
   Use extreme caution when approaching the scene to avoid being injured yourself. Try to determine what happened and what the emergency is. Try to eliminate or control the cause of the emergency to prevent further danger to the injured worker, to others, or to the property. Give first aid as soon as possible.

4. **PROVIDE PROTECTION**
   Safeguard the area to protect others from being injured and prevent further losses. You may be called upon to help divert traffic, suppress a fire, prevent objects from falling, or shut down equipment or utilities.

5. **PRESERVE THE SCENE**
   Do not disturb anything except to save a life, relieve suffering, or prevent immediate or further losses. Barricade, rope off, or post a guard at the scene to make sure that nothing is moved until the authorities have completed their investigation.

6. **FOLLOW PROCEDURES**
   Follow the procedures outlined in your company’s emergency response plan. Ensure that senior management is informed. They can contact the proper authorities, notify relatives, and begin the procedures for reporting and investigating the incident.

6. **Communication of the Procedures**
   - Review the procedures with workers, subcontractors, and suppliers to ensure that it covers their activities.
   - Review it with owner/client in operating plants to ensure that hazards are identified and covered.
   - Review it regularly with JHSC or Health and Safety Representative to address new hazards or significant changes in site conditions.
   - Post the procedures in a conspicuous location at the project (Figure 2-3).

When developing your plan, make sure it always reflects current conditions on the jobsite.

For more detailed information on developing emergency response plans, refer to the Emergency Response Planning booklet (B030) available from IHSA and the Emergency Response Planning Checklist at the end of this chapter.

For additional resources, visit the Emergency Preparedness web page in the Policy and Program Templates section of the ihsa.ca website: ihsa.ca/resources/emergency_preparedness.aspx

**Remember:** Calling 911 by itself is not an emergency response plan. A plan should involve reducing the risk of further injuries and taking into consideration such things as:

- Proper access for emergency responders and vehicles
- The need to move a worker, if necessary, to a place where they can be attended to by emergency responders
- Designating a person to be in charge of the situation during an emergency.
Emergency Procedures for Fall Rescue

If a worker is involved in a fall that has been arrested, it is important to get them to a safe place as quickly as possible without causing further injury or putting the rescuers at risk.

The Construction Projects regulation (O. Reg. 213/91, s.26.1(4)) requires that before workers use any fall arrest system or safety net on a project, the employer must develop written procedures for the rescue of a worker whose fall has been arrested (Figure 2-4).

Some of the reasons why a suspended worker should be rescued quickly are listed below:

- The worker may have been injured during the fall and may need medical attention.
- The worker may panic if they are left hanging for a long time.
- The event that led to the fall may have created additional dangers that need to be dealt with right away.
- The worker may develop suspension trauma if they are hanging in a safety harness for too long. Suspension trauma causes the blood to pool in the lower body, depriving the brain of oxygen.

In many cases, the rescue plan can be simple. A ladder or elevated work platform can be used to reach suspended workers and get them down safely. In other cases, it makes more sense to haul the worker back up to the level from which they fell or pull the worker in through a nearby window or other opening.

For some projects, the rescue procedures may be more complicated. You may need specially trained and equipped rescue workers from the local fire department. Aerial ladder trucks or other high-reach equipment may be necessary. In extreme cases, the fire department may use rappelling techniques to reach trapped workers and lift or lower them to a safe place.

Create a rescue plan that is specific to your jobsite and that covers the different types of fall-related rescues that may be necessary. The plan should cover the on-site equipment that you will use, the personnel who will use it, and the procedures for different types of rescue. Any off-site rescue services that might be needed should be contacted in advance to make sure that they have the proper resources available (equipment, specially trained personnel, etc). The constructor should make arrangements to familiarize rescue services with the project and any hazards that they may encounter.

Once the written rescue plan has been developed, make sure everyone on the site is familiar with it. That’s especially important for any worker who will be using fall protection equipment.

Sample Fall Rescue Procedures

Here are some examples of general fall rescue procedures that your plan should include.

A. If an elevating work platform (EWP) is available on site:

1. Take it to the location of the suspended worker.
2. Make sure that rescue workers using the EWP are protected against falling.
3. Be sure the EWP has the load capacity for both the rescuer(s) and the victim.
4. Use the EWP to reach the suspended worker.
5. Position the EWP platform below the worker.
6. Disconnect the suspended worker from their lanyard or lifeline when it is safe to do so. If the worker is unconscious or can’t help with the rescue, two rescuers may be needed to handle the worker safely.
7. Treat the worker for suspension trauma and any other injuries.
8. Arrange to take the worker to the nearest hospital.
B. If an elevating work platform is not available:
   1. Where possible, use a ladder (or ladders) to reach the suspended worker.
   2. If the suspended worker is not in an area that rescuers can reach by ladders, move the suspended worker by their lifeline to an area that can be safely reached by ladder (if possible).
   3. Rig a separate lifeline for each rescuer to use while carrying out the rescue.
   4. Position the ladder(s) so that the rescuers can get beneath the suspended worker.
   5. Securely attach a separate lowering line to the suspended worker's harness.
   6. Rescuers on the ground will lower the worker while the rescuers on the ladders will guide the worker. If the suspended worker is unconscious or can't help with their own rescue, two rescuers may be needed to handle the worker.
   7. Once the worker has been taken to a safe location, administer first aid for suspension trauma and any other injuries.
   8. Arrange to take the worker to the nearest hospital.

C. If the injured person is suspended near the work area and can be reached safely from the floor below or from the place from which the worker fell:
   1. Make sure that all rescuers are protected against falling (such as by travel restraint or fall arrest).
   2. If possible, attach a second line securely to the worker's harness to help pull him or her to a safe place. At least two strong workers will probably be needed to pull someone up.
   3. Eliminate slack in the retrieving line to avoid slippage.
   4. Once the worker has been taken to a safe place, administer first aid for suspension trauma and any other injuries.
   5. Arrange to take the worker to the nearest hospital.

D. If a person has fallen and is suspended in an inaccessible place (e.g., on a tower, against a building, or in a structure that has no openings):
   1. You may need trained personnel and specialized rescue techniques to rescue the worker. For example, the rescuer may have to lower themself down to the suspended worker or use a lifeline to retrieve them.
   2. Because of the inherent risk in this type of rescue, only people with specialized training should do it.

NOTE: There are differences in equipment from different manufacturers as well as from different product lines in the same company. Therefore emergency training must cover the same harness, lanyard, energy absorber, rope grab, lifeline, and anchorage that each worker will rely on, as well as the ways in which each will be used.

Emergency Response Planning Checklist

Use the checklist on the next two pages as a guide to help you develop the emergency response plan for your workplace. Remember that the plan must be specific to the location where you are working.

When the plan is complete, make sure that everyone involved knows their role.
# Emergency Response Planning Checklist

<table>
<thead>
<tr>
<th>Company:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completed by:</td>
<td>Site:</td>
</tr>
</tbody>
</table>

**Program Administration:**  
(Who’s responsible for implementing the plan?)

<table>
<thead>
<tr>
<th>In Progress</th>
<th>Date Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Develop an Emergency Response Standard.</td>
<td>☐</td>
</tr>
<tr>
<td>Develop a Site Emergency Plan.</td>
<td>☐</td>
</tr>
<tr>
<td>• Identify emergency access routes.</td>
<td>☐</td>
</tr>
<tr>
<td>• Indicate location of first aid stations/boxes and fire extinguishers.</td>
<td>☐</td>
</tr>
<tr>
<td>• Indicate job office(s) and storage facilities (storage for blankets and special rescue equipment).</td>
<td>☐</td>
</tr>
<tr>
<td>• Ensure specialized PPE equipment is on site. (Indicate location.)</td>
<td>☐</td>
</tr>
<tr>
<td>• Ensure sufficient medical aid supplies are available on site (splints, stretchers, etc.) and indicate location.</td>
<td>☐</td>
</tr>
<tr>
<td>• Locate other firefighting equipment (standpipes, Siamese connections, and hydrants).</td>
<td>☐</td>
</tr>
<tr>
<td>• Locate main power supply to the project.</td>
<td>☐</td>
</tr>
<tr>
<td>• Identify the location of emergency phones. (Post emergency list.)</td>
<td>☐</td>
</tr>
<tr>
<td>• Identify nearest hospital or medical centre.</td>
<td>☐</td>
</tr>
<tr>
<td>• Identify worker evacuation route(s) and assembly area(s).</td>
<td>☐</td>
</tr>
<tr>
<td>• Contact local fire, police, and ambulance and provide them with your site plan and list of potential emergencies.</td>
<td>☐</td>
</tr>
<tr>
<td>• Locate services to the project (both above ground and underground).</td>
<td>☐</td>
</tr>
<tr>
<td>• Develop on-site traffic routes.</td>
<td>☐</td>
</tr>
<tr>
<td>• Locate outside materials storage and fabricating areas.</td>
<td>☐</td>
</tr>
</tbody>
</table>
### Emergency Response Planning Checklist (continued)

<table>
<thead>
<tr>
<th>In Progress</th>
<th>Date Completed</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
<tr>
<td>• Locate cranes man/material hoists and unloading docks.</td>
<td>☐</td>
</tr>
<tr>
<td>• Locate flammable/combustible materials and cylinder storage.</td>
<td>☐</td>
</tr>
<tr>
<td>• Locate garbage dumpsters and recycling bins.</td>
<td>☐</td>
</tr>
<tr>
<td>• Complete <strong>Hazard Identification and Risk Assessment Form</strong></td>
<td>☐</td>
</tr>
<tr>
<td>• Determine if &quot;high-level&quot; rescue is a possibility.</td>
<td>☐</td>
</tr>
<tr>
<td>• Develop Emergency Response procedures for items identified in your hazard assessment.</td>
<td>☐</td>
</tr>
<tr>
<td>• Ensure that all trades on site keep daily personnel lists. (In the event of a major emergency, check names against personnel gathered in the assembly area.)</td>
<td>☐</td>
</tr>
<tr>
<td>• Include requirements for written notices. (What’s required? When? Completed by whom? Who does it go to?) See legal obligations.</td>
<td>☐</td>
</tr>
<tr>
<td>• Identify the emergency response (ER) team and alternates. (Post names.)</td>
<td>☐</td>
</tr>
<tr>
<td>• Provide specialized training for ER team members.</td>
<td>☐</td>
</tr>
<tr>
<td>• Designate a contact person to call necessary emergency services and MOL, MOEE, etc.</td>
<td>☐</td>
</tr>
<tr>
<td>• Select member of ER team to meet and direct emergency services vehicles to incident scene.</td>
<td>☐</td>
</tr>
<tr>
<td>• Select team member to deal with media, MOL, MOEE, etc.</td>
<td>☐</td>
</tr>
<tr>
<td>• Ensure all required rescue equipment/materials are readily available on site.</td>
<td>☐</td>
</tr>
<tr>
<td>• Provide for emergency traffic control person (properly trained).</td>
<td>☐</td>
</tr>
<tr>
<td>• Make provisions for cordoning off the accident scene to protect workers.</td>
<td>☐</td>
</tr>
<tr>
<td>• Ensure someone on the ER team documents where the injured worker has been taken (hospital, medical centre, etc.).</td>
<td>☐</td>
</tr>
<tr>
<td>• Set out method of communicating the plan.</td>
<td>☐</td>
</tr>
</tbody>
</table>

*This form can be downloaded from: ihsa.ca/resources/hazard_assessment_analysis_control.aspx
The entire checklist can be downloaded from: ihsa.ca/resources/emergency_preparedness.aspx